



## Post Sales WatchGuard Sale Information Needed

1. External ISP IP information WAN (Contact Internet Carrier for this Information)
  - a. Usable IP: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
  - b. Subnet mask: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
  - c. Gateway: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
  - d. DNS1: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
  - e. DNS2: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
2. Internal LAN configuration if one exists
  - a. Scheme: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
  - b. Gateway: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
  - c. DHCP Range: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_ - \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
  - d. Subnet: \_\_\_\_\_.\_\_\_\_.\_\_\_\_.\_\_\_\_
  - e. Any static addresses or reserved IPs in DHCP?
3. How Many End Points – Computers, Printers, Phones \_\_\_\_\_
4. WiFi – did it come with the WatchGuard or APs already in place
  - a. SSID
  - b. Password
5. Does anyone there need into the Firebox or change configuration?
6. VPN – does anyone need VPN access? If so, how many? \_\_\_\_\_
7. Any inbound traffic ports need to be opened?
  - a. Exchange server
    - i. Public IP
    - ii. Private IP
    - iii. Ports needed to be forwarded
  - b. FTP server
    - i. Public IP
    - ii. Private IP
    - iii. Ports needed to be forwarded
8. Is there a UPS to connect the power to?
9. WAN IP Range
  - a. Any other forwarding for public IP range?

Please add any additional information you feel may be needed in the space below:

**\*\*The more info the better\*\***

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